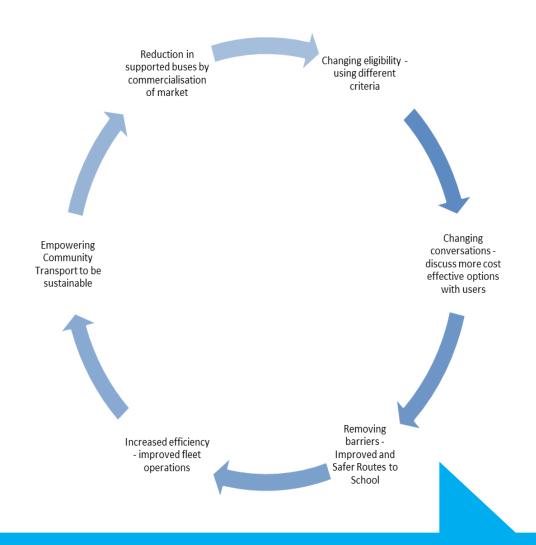


Getting from A to B Strategic Transport Review



Purpose

- » Programme looks at options for moving people differently high level of innovation
- » Looked at people rather than modes of transport
- » Removes dependence on Council or subsidised transport – empowerment for communities
- » Willing to ask what hasn't been asked





Approach





Outcomes

- » Real cashable savings of £784k to date
- » On track to deliver £1.938m over 5 years
- » Improved cross service working
- » Improved eligibility checks and restrictions
- » Improved efficiency within Passenger Transport Team

Barriers



Communication

- To much to convey
- Engagement with teams
- Soft market testing



Complexity

- So many options to explore
- Needed to sell better
- Cross cutting silos



Capacity

- Time to develop innovation
- Giving priority
- Phasing



Unforeseen issues

- WECA
- Loss of resource
- Lack of data



Supported bus funding

- Bus routes in B&NES are all run by commercial operators who we have no control over. 80% of routes are commercial.
- Subsidised bus funding now a joint power with WECA
- Consultation held in January on contracts due to expire in 2018
- Total of 215 responses which have helped shape tender specifications that will be released in March/April
- All services will include an "as is" option
- Decision in May



Review – Home to School Transport

- » Changes to application processes
 - » Developing an understanding of who actually needs transport
- » Trail last year resulted in overall reduction in provision required
- » Pass scanning trial extended
- » Software trial being undertaken to get more pupils on public buses (currently 132) to support services

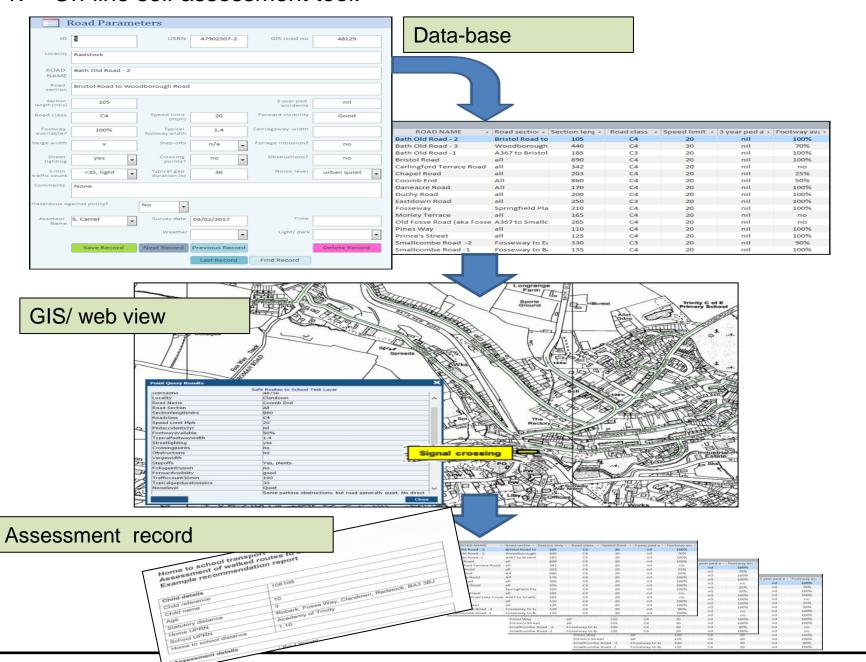


HTST – Hazardous routes review

- » New policy developed and published
- » Full review of all routes deemed hazardous to set new baseline - completed

» Review outcomes to be delivered

1. On-line self assessment tool.





SEND – Personal budgets

- » Adopting new principles
 - » changing the conversation
 - » offering travel training
 - » individual solutions
- » 20 children reassigned to personal budgets with parents/guardians agreement
- » Case officers are now reviewing all cases on file in similar manner

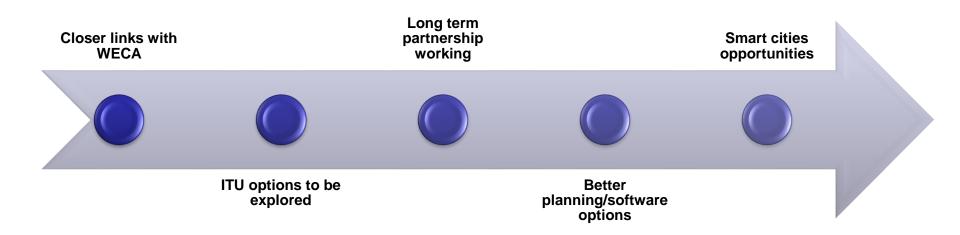


Fleet utilisation and back office

- » New vehicles procured to replace unreliable fleet
- » Trial with CCG to provide more vehicles to RUH
- » New core software systems being launched -EYES



Still to do's.....





Next steps

» Launch CCG service trial

» Deliver savings through software trials

- » Reduce hazardous routes need
- » Develop long term policy positions (with WECA where necessary)